

Standard Virgin Media Business Mobile Rates

All prices shown are excluding VAT

| National Out of Bundle Rates* | Rates |
|--|----------------|
| National Landlines | 20c per minute |
| National Mobiles | 20c per minute |
| National Texts | 8c per text |
| Data per MB | 1c per MB |
| Calls to Virgin Media Customer Care (1908) | Free |
| Voicemail | Free |

| International ** | Rates |
|---|--|
| UK Landlines | 20c per minute |
| UK Mobiles | 24c per minute |
| USA and Canada | 24c for 1st minute & 24c per minute thereafter |
| Europe Zone 1 | 29c for 1st minute & 29c per minute thereafter |
| Europe Zone 2 | 73c for 1st minute & 73c per minute thereafter |
| Oceania, Asia, Middle East, South Africa Fixed & Mobile | 49c for 1st minute & 49c per minute thereafter |
| Central America, Argentina Fixed & Mobile | 49c for 1st minute & 49c per minute thereafter |
| ROW (Rest Of World) | €1.87 for 1st minute & €1.87 per minute thereafter |
| Skyphone (Satellite) | €7.24 for 1st minute & €7.24 per minute thereafter |
| Iridium Network (Satellite) | €4.88 for 1st minute & €4.88 per minute thereafter |
| International Texts | 20c per text |

| Premium Rate Calls | Rates |
|---------------------------|------------------|
| 1512 Premium Rate Voice | 41c per call |
| 1513 Premium Rate Voice | 57c per call |
| 1514 Premium Rate Voice | 73c per call |
| 1515 Premium Rate Voice | 98c per call |
| 1516 Premium Rate Voice | €1.46 per call |
| 1517 Premium Rate Voice | €2.03 per call |
| 1518 Premium Rate Voice | €2.85 per call |
| 1520 Premium Rate Voice | 24c per minute |
| 1530 Premium Rate Voice | 50c per minute |
| 1540 Premium Rate Voice | 57c per minute |
| 1550 Premium Rate Voice | 98c per minute |
| 1559 Premium Rate Voice | 98c per minute |
| 1560 Premium Rate Voice | €1.46 per minute |
| 1570 Premium Rate Voice | €1.95 per minute |
| 1580 Premium Rate Voice | €2.40 per minute |
| 1590 Premium Rate Voice | €2.85 per minute |
| 1598 Premium Rate Voice | €2.85 per minute |
| 1599 Premium Rate Voice | €2.85 per minute |

| Short Code Text Messages | Rates |
|---------------------------------|--------------|
| 50XXX | Free |

| | |
|-------|--------------------|
| 51XXX | Up to 12c per text |
| 53XXX | Up to 65c per text |
| 57XXX | 65c or above |

| Directory Enquiries & Other Rates | Rates |
|-----------------------------------|--|
| 11811 Eir Ireland | €2.43 set up fee & €2.43 per minute |
| 11818 Eir International | €3.24 set up fee & €2.43 per minute |
| 11850 Conduit Ireland | €3.24 set up fee & €2.43 per minute |
| 11860 Conduit International | €3.24 B31set up fee & €2.68 per minute |
| 11888 Directory Enquiries | 40c set up fee & 40c per minute |
| 11890 Directory Enquiries | €2.43 set up fee & €1.05 per minute |
| 11891 Directory Enquiries | €1.62 set up fee & 56c per minute |
| 1850 | 20c per minute |
| 1890 | 20c per minute |
| 0818 | 20c per minute |
| 076 | €0.03 per minute |
| Pager | 29c per minute |
| Freefone 1800 | Free |
| Call Divert to Voicemail | Free |
| Call Divert to another number | 16c per minute |
| Emergency Calls to 999 and 112 | Free |
| Direct Debit Failure Fee | €8.13 |

International Calling Zones:

Europe Zone 1: Andorra, Austria, Belgium, Czech-Republic, Denmark, Faroe-Islands, Finland, France, Germany, Greece, Greenland, Hungary, Iceland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Poland, Portugal, San-Marino, Spain, Sweden, Switzerland, Vatican-City.

Europe Zone 2: Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Bulgaria, Croatia, Cyprus, Egypt, Estonia, Georgia, Gibraltar, Israel, Kazakhstan, Kyrgyzstan, Latvia, Lithuania, Macedonia, Malta, Montenegro, Moldova, Morocco, Romania, Russia, Serbia, Slovakia, Slovenia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan.

Oceania, Asia, Middle East, South Africa Fixed & Mobile: Australia, Bahrain, China, Christmas Island, Hong Kong, Indonesia, Japan, Jordan, Kuwait, Lebanon, Malaysia, New Zealand, Norfolk Island, Oman, Palestine, Philippines, Saudi Arabia, Syria, Taiwan, Thailand, United Arab Emirates, Singapore, South Africa, Vietnam.

Central America, Argentina Fixed & Mobile: Anguilla, Antigua and Barbuda, Argentina, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands.

Rest of World: Remaining fixed and mobile destinations not listed above.

Skyphone: Skyphone Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean.

*Rates effective from December 21st 2018. All rates are inclusive of VAT. All conditions and prices apply to calls made within the Republic of Ireland, to other Irish numbers. All calls made using an international prefix, including calls to Northern Ireland, are classed as international calls.

** All International calls, excluding calls to the UK, are subject to a minimum call charge of 1 minute, per second billing applies thereafter.

Roaming Rates

While Roaming in EU

| EU Out of Bundle Rates | Rates |
|--|------------------|
| Calls to home & EU Landlines | 20c per minute |
| Calls to home & EU Mobiles | 20c per minute |
| Calls to Zone 2 & Rest of World | €1.65 per minute |
| Receiving a call | Free |
| Texts to home & EU Mobiles | 8c per text |
| Texts to Zone 2 & Rest of World | 2c per text |
| Data per MB | 0.18c per MB |
| Calls to Virgin Media Customer Care (1908) | Free |
| Voicemail | Free |

| Surcharges when EU Roaming Fair Usage Exceeded | Rates |
|--|-----------------|
| Data per GB when EU Roaming Data Cap exceeded | €1.83 per GB |
| Usage for Non-Periodic travel - Data | €1.83 per GB |
| Usage for Non-Periodic travel – Minutes | 2.2c per minute |
| Usage for Non-Periodic travel – Texts | 0.04c per text |

Calls while Roaming in Zones 2 and Rest of World***

| When you are Roaming in... | Cost to make a call to a country in Zone 1 EU | Cost to make a call to other country in Zone 2 & Rest of World | Cost to receive a call |
|----------------------------|---|--|------------------------|
| Zone 2 (USA & Canada) | €1.65 per minute | €1.65 per minute | 82c per minute |
| Rest of World | €2.07 per minute | €2.07 per minute | €1.65 per minute |

Texts & Data while Roaming in Zones 2 and Rest of World

| When you are Roaming in... | To Send a Text Message to any country | To receive a Text | Data cost per MB |
|----------------------------|---------------------------------------|-------------------|------------------|
| Zone 2 (USA & Canada) | 33c per Text | Free | €5.78 per MB |
| Rest of World | 33c per Text | Free | €5.78 per MB |

Other Calls (Voicemail & Customer care)

| When you are Roaming in... | To access your Voicemail | To Call Customer Care |
|----------------------------|--------------------------|-----------------------|
| Zone 2 (USA & Canada) | €1.65 per minute | €1.65 per minute |
| Rest of World | €2.07 per minute | €2.07 per minute |

International Roaming Zones:

EU: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta,

Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Martin (French Part), Slovakia, Slovenia, Spain (including Canary Islands), Sweden, United Kingdom.

Roaming Zone 2: Canada & USA

Roaming Rest of World: Afghanistan, Albania, Algeria, Andorra, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia-Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo (Zaire), Congo, Costa Rica, Cote de Ivoire, Cuba, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, Faroe Islands, Fiji, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libyan Arab Jamahiri, Macao, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Republic of Korea, Russia, Rwanda, Saint Kitts and Nevis, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, Sri Lanka, St Lucia, St Vincent and the Grenadines, Sudan, Suriname, Swaziland, Switzerland, Syrian Arab Republic, Taiwan, Tajikistan, Tanzania, Thailand, Timor-Leste, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Turks and Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe.