

Virgin Media Red Friday 2024 Terms

1. Offer available from Tuesday 12th – 11:59pm on Monday 2nd December 2024
2. Gift With Purchase (GWP) is not available to existing customers purchasing an additional product
3. GWP offer is not applicable to customers who downgrade any of their services
4. You must supply a valid email address and mobile number at sign-up
5. GWP is only available to residents of the Republic of Ireland who are at least 18 years of age
6. These terms and conditions will apply together with the terms and conditions governing the customer's use of the components included in the bundle
7. If you cancel your contract before installation or within 28 days of your services being installed, you will not be entitled to the GWP offer.
8. Limited to one GWP per household
9. Offer is non-transferable
10. No cash alternative. Model may vary
11. GWP will be dispatched within 5 working days of the following condition being met: 1) 28 days after installation
12. GWP delivery is provided by an approved third-party partner. Virgin Media accepts no responsibility for delay or non-delivery of the GWP device.
13. Availability subject to stock.
14. Should the device be damaged in transit contact Virgin Media Customer Service within 48 hours of signing for the parcel to receive a replacement up to 28 days after date of receipt.
15. Subject to right of inspection, Virgin Media will replace a faulty GWP device up to 28 days after receipt date of .Customer will need to notify fault to Virgin Media Customer Service and Virgin Media . After 28 days, a warranty of 1 year is provided by the manufacturer, customer must contact the manufacturer directly.
16. Offer ends 02/12/2024