<u>Virgin Media Retail Stores (back of entry form) Terms and Conditions – Virgin Voyages</u> <u>Competition Terms 2024</u>

The promoter of this competition is Virgin Media Ireland Limited, Macken House, 39/40 Mayor Street Upper, Dublin 1 (hereinafter referred to as 'Virgin Media') unless otherwise stated. Participation in Virgin Media competitions denotes acceptance of these Terms and Conditions and any additional competition specific terms and conditions which may be advertised. Any person found to be in disregard of these Terms and Conditions will be disqualified automatically. The competition will run from Friday 2nd August 2024 to Friday 30th August 2024 inclusive ('Competition Period') for these specified stores only: Dublin Stores (Blanchardstown, Ilac, Stephens Green, Tallaght), Galway Store, & Waterford Store. Winner will be notified on the week commencing 9th of September 2024 via contact details that have been provided by the winner in the competition form. The winner must confirm acceptance of prize within 48 hours of being notified or a replacement winner will be chosen. Unless stated otherwise, competition entrants must have purchased at least one Virgin Media product in store only within the competition dates & stores specificied, be over 18 years of age and be residents of the Republic of Ireland in order to qualify as the prize winner ('Eligible Entrants'). Virgin Media competitions are not open to Virgin Media employees, contractors, agents, their immediate family members or of any associated companies including (but not limited to) the competition promotional partner(s) and phone/text line service providers, or any companies associated with Virgin Media or the competition. Eligible entrants must complete an entry form at the point of purchase and answer a question correctly as set out on the entry form. Question: Which of the following ports does Virgin Voyages set sail from? Is it A) Dublin; B) Hollyhead; or C) Barcelona. All competition entries must be received by Virgin Media in the required format before the advertised closing dates. Neither Virgin Media nor its affiliated entities are responsible for printing or typographical errors in any materials relating to Virgin Media promotions; fraudulent, lost, late, misdirected, incomplete or altered entries; or entries which are processed late or incorrectly or are lost due to computer or other technical malfunction. Use of a false name, address or supply of inaccurate information by a competition entrant will disqualify them from winning or receiving any prize. In the event of fraud, abuse, and/or an error affecting the proper operation of this competition, Virgin Media reserves the right to terminate this competition, amend these terms & conditions, or disqualify any entrant. In the event of any dispute regarding the rules, conduct or the results of a competition the decision of Virgin Media will be final, and no correspondence shall be entered into. The winning entrant will be selected at random from valid entries. Virgin Media accepts no responsibility for the failure of the winner to redeem prize within specified timeframe. The winner will receive a 7-night stay for two adults in a Sea Terrace cabin on Scarlet Lady or Resilient Lady sailing from their home ports of Barcelona, Spain and Athens, Greece or Portsmouth, United Kingdom from Thursday 1st May 2025 and up to and including Saturday 30th August 2025 for two (2) people only (Winner and winner's guest). All sailings are 7 nights round trip. Exclusively Adult only voyages. 18+ only. Cannot be redeemed with any other booking. The prize is bookable via www.virginvoyages.com. Booking is subject to availability. Winner will be given an Access Key number on contact from Virgin Media. Winner will be able to redeem the prize using the Access Key given, at checkout when booking. Once booked, the access key is non-changeable and non-transferable. Prize is subject to Virgin Voyages terms and conditions: Terms and conditions link. Prize includes all food, shows and entertainment, wifi, tips (gratuities), unlimited group fitness classes, essential drinks (tea/coffee/water/soft drinks only. Excludes alcoholic drinks (Bar tab can be pre-purchased separately at point of booking). All booking and access key queries to be made directly with Virgin Voyages via www.virginvoyages.com. All other travel expenses and any costs incurred in addition to the Prize elements listed above shall be incurred at the prize winner and/or their guests' expense. Winner/guests are responsible for their own passport and any other travel documentation requirements in order to travel and claim this prize. Winner must provide proof of purchase of Virgin Media Product to enter the competition. If the prize is to be provided by a third party and Virgin Media accepts no responsibility for the supply, nonsupply, purported delay in supply of the prize including the failure of the winner to receive ownership of or use of the prize. Unless otherwise stated, all taxes, insurance, fees and surcharges on any prize are the sole responsibility of the winner. Acceptance of the prize by the winner constitutes permission for Virgin Media to publish their name, a photograph and their competition entry for the purposes of advertising and publicity in such media as Virgin Media may choose without additional compensation. Any personal data relating to competition entrants will be used in accordance with current Irish data protection legislation. Please see our privacy policy for more information https://www.virginmedia.ie/terms/privacy-policy/. Entrant's contact details and any other information provided by the entrant will be collected, stored and processed for the purposes of administering and assessing the promotion and will be retained by Virgin Media for a reasonable period after the competition closes to assist Virgin Media in fulfilling the promotion and to deal with any queries on the promotion. For the purposes of administration and delivery of the competition prize, we are contractually required to share the winning entrant(s) personal data with the competition promotional partners and event organiser. Neither Virgin Media nor its agents accept any responsibility whatsoever for any death, injury or other damage, loss, expense or liability arising as a result of taking a prize. Nor will Virgin Media have any liability or responsibility for any claim arising in connection with participation in any Virgin Media competition or in connection with any of the prizes rewarded. Virgin Media reserves the right to cancel, terminate, modify or suspend a competition and/or vary competition rules at any time without prior notice. This promotion is governed by Irish law and is subject to the exclusive jurisdiction of the Irish courts. Prizes are non-transferable and will only be awarded to the winner. The onward sale of the prize is absolutely prohibited. There will be no cash substitute for the stated prize and no compensation will be payable if the winner is unable to use the prize as stated. If, due to circumstances beyond its control a prize becomes unavailable, Virgin Media reserves the right to substitute a prize of equal value or change prize details without notice. All prizes, including event dates, are subject to availability.